



## **PUBLICATION OF DECISION LIST NUMBER 9/21-22**

### **MUNICIPAL YEAR 2021/2022**

Date Published: Thursday 8 July 2021

This document lists the Decisions that have been taken by the Council, which require publication in accordance with the Local Government Act 2000. The list covers Key, Non-Key, Council and Urgent Decisions. The list specifies those decisions, which are eligible for call-in and the date by which they must be called-in.

A valid request for call-in is one which is submitted (on the form provided) to the Governance and Scrutiny Team in writing within 5 working days of the date of publication of the decision by at least 7 Members of the Council.

Additional copies of the call-in request form are available from the Governance and Scrutiny Team.

If you have any queries or wish to obtain further report information or information on a decision, please refer to:

– Claire Johnson (0208 132 1154)

## INDEX OF PUBLISHED DECISIONS – Thursday 8 July 2021

List Ref	Decision Made by	Date of Decision	Part 1 or 2	Subject/Title of Report	Category of Decision	Affected Wards	Eligible for Call-In & Date Decision must be called in by (If Applicable)	Page Number
1/9/21-22	Cabinet Member for Finance & Procurement in consultation with Executive Director Resources	Friday 16 <sup>th</sup> July 2021	Part 1 & 2	Digital Services Social Care System Contract	KD 5356	All	Thursday 15 <sup>th</sup> July 2021	1-2

## DECISIONS

For additional copies or further details please contact Claire Johnson (020 8132 1154), Governance and Scrutiny Team.

**LIST REFERENCE: 1/9/21-22**

<b>SUBJECT TITLE OF THE REPORT:</b>							
DIGITAL SERVICES SOCIAL CARE SYSTEM CONTRACT							
<b>Part 1 or 2 (relevant exempt Paragraph)</b>	<b>Wards affected by decision</b>	<b>Decision taken by</b>	<b>Date Decision comes into effect</b>	<b>Interest declared in respect of the Decision</b>	<b>Category of decision (i.e. Key, Non-Key, Council, Urgent)</b>	<b>Contact Details</b>	<b>Eligible for Call-in &amp; Date to be called in by</b>
Part 1 & 2 (Para 3)	All	Cabinet Member for Finance & Procurement in consultation with Executive Director Resources	Friday 16 <sup>th</sup> July 2021	None	KD: 5356	Martin Sanders martin.sanders@enfield.gov.uk	Yes Thursday 15 <sup>th</sup> July 2021
<b>DECISION</b>							
<p>AGREED subject to not being called in:</p> <p>1. To enter into a new 5-year contract period from 1<sup>st</sup> July 2021 to 30<sup>th</sup> June 2026 to use the existing Hosted Enterprise Version of the system to support the delivery of Social Care to OLM Limited via direct award through the Crown Commercial Services Data and Application Solutions RM3821 framework.</p> <p>Please see commercially sensitive attachment for values of contract award and supplier.</p>							
<b>ALTERNATIVE OPTIONS CONSIDERED</b>							
<p>1. An alternative option of a 3-year contract was considered, alongside introducing additional modules within the contract. The 3-year option does align with the 3-year strategy; however, this does not offer the savings from a 5 year offer and there is insufficient time before the contract award to validate if the modules will be required. If so, these will be part of a separate procurement.</p>							
<b>REASONS FOR RECOMMENDATIONS</b>							
<p>1. The council implemented the Eclipse system in 2019 to support Social Care delivery, introducing digital access for customers alongside a modern joined up back office system for transactional processing and reporting. This included transformational changes to service delivery over a two-year implementation period.</p> <p>2. The organisation is now embedding and exploiting the use of the system and therefore seeks to renew the agreement. Based on the previous implementation, any change of system would take a minimum of two years, and therefore there is no possibility of replacing the supplier and system at this time. The services using the application have requested a 5-year term as they do not expect to replace the system within that time.</p> <p>3. The original contract was signed in 2014 and extended, so there is no option to extend further. The original implementation enabled the procurement of the entire Enterprise Version of Eclipse, meaning that the new contract is based on Annual Licence costs for the modules already procured.</p>							

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4. The Digital Services Strategy aims to rationalise its' applications, reducing costs and support required, as well building partnerships with key suppliers to ensure that its applications are fully exploited and developed. This contract will provide scope to do this as the supplier has demonstrated a roadmap that aligns with our strategy as part of its offers.
5. A 5-year contract provides the council with assurance and time to ensure that the application still aligns with our strategy, with sufficient time to fully review and be able to replace the application at the end of the 5 years if required, or
6. Please see the Commercially sensitive attachment for details of financial pricing.
7. The timeframe period for the award is limited to the end of June 2021 in line with the end of the existing contract.

#### **BACKGROUND**

Please note that a copy of the Part 1 report is available on the Council's democracy pages. As the part 2 appendix contains exempt information it will not be available to press and public.